

JLM Therapeutics Privacy Policy

Privacy Policy

All information I gather is confidential and purely to understand the client's history as it pertains to the therapies they require or request.

48 Hour Cancellation & Late Policy

My clients are requested to contact us 48 hours in advance for cancellations.

Appointments canceled with less than 48 hours notice will be charged in full.

Please email us at josh@jlmtherapeutics.com should you need to cancel your appointment.

Late arrivals will receive treatment during the remaining time of their scheduled session and will pay for the full session.

Illness

If you are suffering from any sort of contagious illness (cold, flu, cough, open wound), I will happily reschedule your session. In the event of a surprise illness I will be happy to refund or reschedule your session, even without 48 hour notice, with the presentation of a valid medical note.

Receipts

I provide electronic receipts for all services. Paper receipts are provided upon request.

Gift Certificates

Gift certificates are non-refundable, non-transferrable and have no cash value. Please confirm your certificate at the time of booking and present your gift certificate at the time of treatment. All gift certificates are valid for six months after purchase, as indicated on the certificate itself.

I currently do not take insurance clients.